

COMMUNIQUE

Temporary Closure of National Identity Card Centres

In view of the deployment of the new Mauritius National Identity Card System, members of the public are kindly informed that there will be a temporary closure of all National Identity Card (NIC) Centres in Mauritius and Rodrigues <u>from 27 January to 18 February 2024.</u>

In view of the temporary closure, the attention of the public is drawn to the following: -

- 1. The last date for making an application for an identity card under the current system is **Friday 26 January 2024.**
- 2. No new application for ID card will be accepted after Friday 26 January 2024.
- 3. For all applications made, the last date for collection of the identity cards issued under the current system is Wednesday 31 January 2024.
- 4. Normal activity will resume in all NIC Centres as from 19 February 2024.

From Thursday 18 to Wednesday 31 January 2024, all NIC Centres will be opened up to 18.00 on weekdays and from 09.00 to 16.00 on weekends.

The Mauritius National Identity Card Unit has in its custody a number of Identity Cards which have not been collected by applicants. The concerned applicants are hereby informed that they may call at the Registration and Issuance Centre **indicated on their**

collection receipt, which may be any of the following centres, to collect their Identity Card: -

- a) Rose Hill National Identity Card Centre, NPF Building, Rose Hill
- b) Flacq National Identity Card Centre, Customer Service Centre (Ex Fire Station), Central Flacq.
- c) Port Louis National Identity Card Centre, Emmanuel Anquetil Building, Port Louis (for applicants in the District of Port Louis and other collection sites closed since 2014).
- d) Port Mathurin Civil Status Office, Fisherman Street, Port Mathurin, Rodrigues.

Required Documents: -

Applicants should call **in person** at their respective Registration and Issuance Centres during office hours. For collection of the ID Card, the following documents should be presented:

- 1. The collection slip provided at the time of application for ID Card. In case the collection slip has been lost, the Supervisor at the respective Registration and Issuance Centre may be contacted for assistance.
- 2. Previous ID Card, if applicable; and
- 3. Police Memo (in case previous ID Card has been lost).

Applicants are informed that they have up to <u>31 January 2024</u> to collect their Identity Card.

For more information or clarifications, you may call on the following telephone numbers 4681594/4681595.

National Identity Card Unit

Prime Minister's Office

17 January 2024

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